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Email: wpa@westernpallet.org
Website: www.westernpallet.org

WPA Member News
WPA is pleased to announce All Good Pallets as a new association member.

East Texas Pallet Sold
PalletOne has increased its coverage in Texas through the purchase of East Texas Pallet.

North American Softwood Prices
Softwood prices listed as of September 26, courtesy of NRCAN.

CHEP's Service Center Automation Investment in the UK
CHEP will experience a 50% uptick in productivity at one UK service center after an automation investment.
Membership Drive

This year’s membership drive is already in motion.

PRE-OWNED MACHINERY FROM PRS

“PRS Group’s used machinery division has been a great resource for us, we’ve acquired several pre-owned machines at bargain prices, and cashed in idle surplus machines that we had no further use for.”

Terry Rodino
Recycled New Pallets
Elkhart, IN

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OCTOBER 2017
Cover Story:
CHEP Invests More Than £2 Million in State of the Art Automation at UK Service Center

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WHY WOOD?

WOOD IS ENVIRONMENTALLY FRIENDLY

We have lived among and nurtured a natural resource available to us from the very beginning. Our very understanding of the world as we know it has been touched by forests, wood and wood products. Our homes, flooring, furniture and fuel, provide us the warmth of our surroundings.

Today, wood’s responsibilities in the supply chain is to serve as a fundamental and sustainable part of moving goods from one point to another safely, quickly, and efficiently. It does so every day, millions of times a day. Wood pallets and wood packaging truly do move the world, and it’s done sustainably.

FROM CRADLE-TO-GRAVE, WOOD PALLETS ARE ENVIRONMENTALLY FAVORABLE

There is no other commonly-used building material that requires so little energy to produce as wood. Thanks to photosynthesis, trees are able to use an abundant natural resource (i.e. the sun) as it captures CO2 in the air, combining it with water these plants get from the soil to produce an amazing organic material, wood.

Wood pallets and packaging are naturally almost completely made out of wood. Wood’s strong environmental credentials have been captured in various Life-Cycle Assessment studies and Environmental Product Declarations.

The American Hardwood Export Council’s Life Cycle Assessment of Rough-sawn Kiln-dried Hardwood Lumber and the Canadian and American Wood Council’s Environmental Product Declaration further the clear, fact-based, scientifically proven, and independently third-party verified environmental attributes of choosing wood.

According to the CEI-BOIS, here is a great example of the real-life benefits of using wood over alternative materials:

“Every cubic meter of wood used as a substitute for other building materials reduces CO2 emissions to the atmosphere by an average of 1.1 ton CO2. If this is added to the 0.9 tons of CO2 stored in wood, each cubic meter of wood saves a total of 2 tons CO2. Based on these figures, a 10% increase in the percentage of wooden houses in Europe would produce sufficient CO2 savings to account for about 25% of the reductions prescribed by the Kyoto Protocol.

North America’s forests are now growing at twice the rate of what is removed for consumer use. Collectively we are planting significantly more to further expand this forest cover, which has already grown by 11.3 million acres in just the last ten years, the size of New Hampshire and Vermont combined. Each year 1.7 billion trees are planted in the United States — more than five trees for every man, woman and child in America — an average of 4.8 million seedlings each day, assuring the rapid expansion of forest cover will continue for generations to come.

The American Hardwood Export Council’s Life Cycle Assessments, July 2012

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OCTOBER 2017
WPA New Member

The Western Pallet Association is pleased to announce the following new member:

Balcon Enterprises, Inc. (Helluva)
Ben Baldwin, Sherri McKenzie
PO Box 799
Elk Point, SD  57025
Ph: (605)356-2232
Web: www.balconinc.com
Email: sherri@helluva.com

PalletOne Completes Purchase of North East Texas Pallet

PalletOne, Inc. (“PalletOne”), America’s largest new pallet manufacturer, has purchased North East Texas Pallet, a pallet manufacturer located in Clarksville, Texas.

“I am happy to join the PalletOne team. The Company’s national presence provides many growth opportunities for the Clarksville operation,” said Lance Downs, the former owner.

“We are excited to expand our market share in Texas, added PalletOne Chief Executive Officer Howe Wallace. “This acquisition enhances our operational efficiency and customer service. We are proud to have such a capable group of managers and employees join our team and excited Lance will continue with the company as a part of our leadership team.”

PalletOne’s operations include Sunbelt Forest Products Corporation, one of the largest producers of pressure-treated lumber and residential fencing in the Southeast. Sunbelt operates four plants in Florida and Alabama. The combined operations of PalletOne processes more than 500 million board feet of lumber annually and employs more than 1,500 people at 21 locations. To find out more, visit https://www.palletone.com.
White & Company LLC announces two new versions of Best Load™

White & Company LLC has released two new versions of their popular unit load design software Best Load™. The Version 3.4 permits complete package, unit load stacking pattern, flexibility. The software will now optimize packaging fit to pallet footprint with any mixture of package orientation. This is combined with the ability to completely customize stacking patterns for desired results.

This new version of Best Load allows additional options to further optimize unit load design efficiency. The custom feature is an easy to use “drag and drop”, using the sophisticated software, packaging graphics. “We continually strive to develop software tools that supply chain operators, teamed with pallet and packaging suppliers, can use to improve supply chain operational efficiencies and sustainability and this is an example,” stated Dr. Marshall (Mark) White, President of White and Co.

Also available to select Best Load™ users is Version 3.4 Enhanced. Select, only because a successful completion of a tutorial is required. This special version of 3.4 contains a 3D structural analysis tool to predict the precise location and level of concentrated compression stress on packaged product within the unit load, as a function of package stiffness, stacking pattern and pallet design. Armed with this information, package designers can now further reduce packaging cost and pallet suppliers can show package designers how pallet design can be used to reduce the stresses on the packaging and thus packaging cost.

“I have been so fortunate to mentor graduate research at Virginia Tech for more than 40 years. This new development is based on the results of this research. My continued relationship with Virginia Tech and White & Co. allows us to bring this new knowledge to the benefit of our software clients.” said Dr. White. “This version will be available to all Best Load™ licensees, at no additional cost.”

What’s next for Best Load™? “Our philosophy at White & Co is continual improvement. Soon our Best Load™ will be able to import COLLADA (COLLAborative Design Activity) graphic files from many other CAD software,” explained Dr. White. “Our customers will be able to import primary (bottles, tubes, etc.), secondary (folding cartons), and tertiary (corrugated boxes) packaging, each, with detailed color graphics. They will also be able to place CAD representations of engines, heavy equipment, etc. onto the pallets or skids with pallet structural analysis. We will never stop our product development,” he added.

White and Company LLC, based in Blacksburg, Virginia, is a packaging consulting and software company providing the most sophisticated pallet (Best Pallet™) and unit load (Best Load™) design software available in the market. Visit www.whiteandcompany.net to learn more about its products and services.
No Lock-Out Tag-Out Program Led to Jammed Pallet Fatality

Employer assessed $310,000 in costs and penalties after 2014 death of new employee, untrained in proper procedures

The Monterey County District Attorney’s Office has resolved a worker fatality action against a Salinas-based fresh produce packing operation related to systemic violations of worker safety laws by the company that resulted in the death of one of its employees.

The employee began work as a machine operator on April 10, 2013, where he was assigned to operate a TransFresh Tectrol machine, a piece of heavy machinery that wraps pallets of strawberries in plastic wrap and uses hydraulics to squeeze the strawberry containers in on the pallet for easier shipping and handling. As the compression occurs, a large counterweight on the opposite end balances the machine.

On April 26, 2013, the employee was operating the Tectrol machine alone when a wooden pallet became lodged inside the machine and caused it to jam. The operator climbed behind the machine and used a crowbar to release the wood. However, he did not turn off the machine or perform any lock-out/tag-out procedures. As a result, the large counterweight was activated as soon as the wood jam was cleared. The counterweight crushed him against the wall, killing him.

State law requires businesses using heavy machinery to train workers in proper lock-out/tag-out procedures to minimize accidental injury and/or death. Lock-out/tag-out procedures outline the mandatory steps that any worker attempting to maintain, repair, or clean machinery must follow to ensure worker safety: (1) stop the machinery, (2) de-energize the power source, and (3) place accident prevention tags on the controls of the machine.

The employer never trained the victim on proper lock-out/tag-out procedures before assigning him to operate the Tectrol machine, and did not maintain a written lock-out/tag-out policy and training program for employees. Under the terms of the judgment, the company also paid $310,000.00 in costs and civil penalties. It now has a lock-out/tag-out program in effect.
North American Softwood Prices

Weekly softwood lumber prices to October 24, 2017 are shown below, sourced at http://www.nrcan.gc.ca/forests/industry/13309.
Brambles Happy with First Quarter

Brambles Limited has reported sales revenue from continuing operations of over $1.3 billion for the first three months. Its US pallet business increased by 4%, primarily driven by strong net new business growth associated with new customer contract wins in the last quarter of FY17 and the first quarter of FY18.

In Latin America, the CHEP pallets business continued to expand with both new and existing customers and delivered constant-currency growth of 12%.

Read more.
The Membership Drive Is On!

This year’s membership drive is now underway, and as always, the competition will be intense.

In addition to valuable cash prizes, the winner now also receives the membership trophy, presented at the Annual Meeting. With the highly successful 2017 Annual Meeting now in the books, it is time to work toward 2018.

When you recruit new members, the entire WPA membership is the winner!

New members can join and pay on the website. Here is the link: www.westernpallet.org
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- 26" BLADES AVAILABLE
- 6 X 10 CAPACITY
- 7-1/2 HP MOTOR — STANDARD
- 10 HP MOTOR AVAILABLE
- MANUAL AND AUTOMATED MODELS

RESAWS
- PRODUCE PALLET LUMBER, SLAB RECOVERY, FENCE BOARD, LAPP SIDING & SHINGLES
- NEW - POWERED BELT RETURN
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- HEAVY DUTY ARBOR BEARINGS
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- 30" BANDWHEELS
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Timber pallet and packaging industry issues warning over sustained price rise in raw materials

Continually increasing costs of raw materials are now impacting on the price of wooden pallet and packaging products from the UK and Ireland, says the Timber Packaging & Pallet Confederation (TIMCON).

The Markit/CIPS report released at the start of October shows the price of pallet timber has increased for the 14th consecutive month, the price of nails has risen for 16 months running and the price of both new and recycled wooden pallets is also now rising.

Stuart Hex, TIMCON general secretary, said buoyant alternative markets creating a scarcity of imported timber and an unfavourable exchange were two causes of the problem. He added that with no nail manufacturing industry left in the UK, domestic manufacturers are sourcing nails from the EU and even further afield, which has compounded the exchange rate effect further.

“TIMCON monitors the market continuously and we’ve seen timber prices escalating since the start of 2016,” he said. “This year alone, UK and Irish pallet timber has increased by more than 10 per cent and the Baltic by even more.” In the long-term, the price of timber has been modest and increases usually ease off in the winter months, but the price has continued to rise during this period, he added.

“Approximately 70 per cent of pallet costs are timber, so these unrelenting increases are now clearly having to be fed into the selling prices of timber pallets and packaging. These increases not only affect new pallets, packaging and repairs, they also increase demands for reconditioned pallets which is leading to supply issues.

“As exchange rates and inflation continue to have an effect, price rises are currently occurring across many other industries, in alternative materials, for example. This is a general problem, but the very high cost of materials in the pallet industry makes it impossible to fully absorb increases on this scale. The wooden pallet and packaging industry is working closely with its customers to manage this situation. “Wooden pallets and packaging remain by far the most economic choice, not to mention the most environmentally sustainable.
WPA Announces Guest Speakers for 2018 Annual Meeting

Dr. World Nieh
USFS
Bioeconomy - An Exciting Future for Forest Products

Paul Kanitra
Lobbyit.com
The New Administration’s First Year & Path Forward

Registration for the 2018 WPA Annual Meeting Opened on October 1

The 2018 WPA Annual Meeting runs Jan. 12 - 16, 2018, Rancho Mirage, California. Follow this link to register or find out more.
Take a moment right now to renew your WPA membership for 2017-2018. It is as easy as clicking on the WPA membership link!

Khaled Mabrouk
Sustainable Productivity Solutions
Improving Productivity of Current Workforce

Chaille Brindley
Industrial Reporting
Stranger Things -- Five Key Trends that Will Change Everything in the Pallet Industry

Dr. Brad Gething
NWPCA
New Fire Codes for Outdoor Pallet Storage and What They Mean for Your Business
reLogistics Services Expands

WPA-member reLogistics Services, the leader in reusable transport packaging and pallet management services, has opened its newest reverse logistics center in Memphis, Tennessee.

The Memphis, TN Reverse Logistics Center, a 40,000 square foot facility, has 19 dock doors. Initially, the facility will employ 15 employees to sort pallets, RPCs, break pack boxes and other returnable and reusable packaging.

Mike Hachtman, President, reLogistics Services stated, “We are excited about expanding our US footprint to Memphis to better serve our customers. It’s the perfect location to better enable us to meet the growing demands of our customers while maximizing customer backhauls, facilitating the additional use of reusable transport packaging and supporting their sustainability objectives.”
Follow this link to reserve your table-top display space and view the meeting room map. Only 6 left!

ATTENTION
ALL WPA MEMBERS!
Reserve your table-top space now!

WPA Annual Meeting
January 12-16, 2018
Rancho Las Palmas Resort & Spa
Rancho Mirage, CA

OPEN THIS YEAR TO ALL WPA MEMBERS!
You can expect an outstanding lineup of speakers on topical issues, plenty of time to network with old and new members at receptions dinners, and golf.
Exhibit space is limited. Sign up for exhibit tables opens September 11, 2017.

Exhibit Cost
- $300 - Until November 1st
- $400 - After November 1st
Exhibit space includes a skirted, 8’ table arranged around the periphery of the meeting room. Additional amenities will be available through the Rancho Las Palmas Resort & Spa and are the responsibility of the Exhibitor.
- Exhibitors must be members of WPA with dues current, sign up and pay for an exhibit space, and pay the annual meeting registration fee - online meeting registration opens October 1st.

Exhibit Schedule
- Saturday, January 13th - 5:00 - 6:30 PM - Exhibit Showcase during WPA welcome reception
- Sunday, January 14th - 7:00 - 8:00 AM - Exhibit Showcase during WPA breakfast
- Sunday, January 14th - 12 Noon - 1:00 PM - Exhibit Showcase during lunch
- Monday January 15th - 8:00 AM - 9:00 AM - Exhibit Showcase during WPA breakfast

Set-up starts at 12:00 Noon, Saturday, January 13th, and should be ready by 5:00 PM, just in time for the welcome reception. Breakdown can start after 11:00 AM, Monday, January 15th, and be cleared by 2:00 PM.

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OCTOBER 2017
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WPA Annual Meeting
January 12–16, 2018
Rancho Las Palmas Resort & Spa
Rancho Mirage, CA

Start 2018 with an outstanding lineup of speakers on topical issues, exhibits, and plenty of time to network with old and new members at receptions, dinners, and golf. Online meeting registration opens October 1st.

Be an Auction Donor!

Purpose – All auction income benefits “Nature’s Packaging” – a program of The Pallet Foundation.
Entertaining – Auctioneer is the entertaining Bill MacCauley, of John Rock, Inc. You’ve witnessed his talent at NWPCA meetings and at the WPA annual meeting last year.
And it all happens during the annual meeting of the industry’s friendliest association.

January 14, 2018
Rancho Las Palmas Resort & Spa
Rancho Mirage, CA

To donate auction items, call or email the WPA office:
(360) 335-0208 • wpa@westernpallet.org
Need not be present to donate.
Pooling Partners, leading European integrated pooler and producer of sustainable wooden pallets to the logistics sector has carved out a name for itself this Hallowe’en by helping deliver millions of pumpkins to feed the nation’s insatiable appetite for things that go bump in the night!

Pooling Partners which manufacturers more than 20 million pallets every year and also helps deliver tens of millions of confectionery buckets for doorstep ‘trick or treaters’, works with market gardeners and growers to deliver the gourds into the nation’s supermarkets.

"As a business we are always trying to carve out a name for ourselves in the areas where we excel and Hallowe’en provided that opportunity," stated Phil Storer, Director for Pooling Partners. "The time-delay video shows the Pooling Partners logo emerging from a carved pumpkin, which we saw as a fun way to send a greeting to the thousand customers we have in the UK – it will certainly be remembered."
Irish government minister Mary Mitchell O’Connor told members of the wooden pallet and packaging sector that Ireland’s successful forest based sectors can expect continued growth in the future.

Speaking at the agm of the Timber Packaging & Pallet Confederation (TIMCON), held in Dublin at the beginning of September, O’Connor, Minister of State for Further Education, said wooden pallets and packaging are “absolutely essential” to effective trade and that this sector is benefiting from well-planned planting programs and robust economic growth forecasts.

“We have seen sustained investment in the timber sector in recent years, which has become a highly competitive and automated industry,” she said. “It’s had one of the largest r&d investments compared to the size of the industry so it has not only survived but also flourished during a recession. Plantings in 1980s and 1990s have set the foundations for future growth. This will lead to the doubling of the forest harvest over the next five years.”

Mitchell O-Connor added that the Irish government is targeting 17% land coverage by forests across Ireland – up from the current 7 per cent – by 2050. It is supporting private forest plantings to help it achieve this goal. Meanwhile, she said, the Irish government will be giving its trading relationship with the UK particular attention as Brexit negotiations play out over the coming months. Ireland’s priorities are to protect the peace process, eschewing economic borders between the two countries and retaining a common travel area.

“It’s not an either/or choice for Ireland,” she said. “We want our future relationship with the UK to be as close and as positive as possible. The UK matters to us, in every sense. Brexit is a critical matter in our long-term economic strategy.”

At the meeting, TIMCON members said Brexit has exacerbated the ongoing challenge of high timber prices, while availability issues continued to cause concern. Representatives of the sawmilling sector said contrary to the usual seasonal fall in timber prices they are expecting further prices rises in wood during quarter 4.

**Brexit: Yes, No or Never-Ending Story?**

The subject of Brexit was addressed by Daniel Guéguen, Head of Strategy and Lobbying at Brussels-based training and consultancy firm PACT European Affairs In his presentation to the agm entitled “Brexit: a yes, a no, or a never-ending story?”, he said he believed Brexit was unlikely to go ahead.
story?”, he said he believed Brexit was unlikely to go ahead.

Guéguen said there had been a worrying lack of progress in moving Brexit forward since Article 50 had been triggered, with little clarity on key issues such as the exit bill, status of European and UK ex-pat residents, the border with Northern Ireland and the location of the UK/France border for immigration control purposes.

There are 1,685 European directives and 12,410 technical regulations that currently govern the UK, said Guéguen. “All of these are still in force in the UK the day after Brexit and the UK will still be governed by EU law,” he said. The UK would then be able to modify its own legislation, he said, a process that would take “decades”.

The most important consideration, he said, was the issue of trade. “As the UK and the EU are both members of the WTO they will have to negotiate official WTO agreements in accordance with article 24 of the GATT (General Agreement on Tariffs & Trade), before the entry into force of the trade part of any future EU/UK agreement,” he said. A WTO panel would also be needed to analyze the implications of the departure of a member state from the customs union; a process that would take up to nine months to complete.

An approximate 100 bilateral and multilateral trade agreements between the EU and other countries and further agricultural agreements with the Commonwealth – such as those favoring New Zealand lamb or sugar from Mauritius – would also need renegotiating.

“The EU is something special and it’s nearly impossible to leave if you’re a big country,” he said. “I am convinced that Brexit will not happen. It is not feasible politically, economically and technically,” he said. “There is no benefit for anybody. Certainly not for the UK and certainly not for the EU.”

Concluding, he said he believed Brexit should be regarded as an opportunity to reform the EU, into an inner circle comprising of the Eurozone, and an outer circle including the UK, Scandinavia and former Eastern Bloc countries. To have a sustainable Euro, he said, the inner circle would need full integration of elements such as taxation, budgets and retirement schemes. The outer circle, meanwhile, would not be integrated in this way but would be part of a European free-trade zone.

**Maintaining European Links**

In his annual speech to the meeting, TIMCON president John Dye said the organization would maintain its vital European links through its ongoing membership and active position in FEFPEB. In an update on the European
pallet and packaging association’s recent activities, former TIMCON president and FEFPEB treasurer Gil Covey added that this view was echoed recently by the president of the European pallet and packaging association, Rob van Hoesel.

Covey added that TIMCON’s initiatives such as the pallet and packaging timber price index; pallet drying research project; fire prevention code; annual pallet and packaging industry national market survey; and its involvement on the European Packaging from Nature PR campaign and ISPM 15, demonstrated the central role TIMCON has in FEFPEB.

Dye added TIMCON would also maintain its strong relationships with other international organizations, including the NWPCA.

The agm also received an update on the Irish sawmilling sector by Mike Glennon of Glennon Bros. Opportunities for the industry include an increasing supply of logs, Ireland’s strong economic growth, housing construction, off-site construction and the development of new products. Challenges, meanwhile, are the risks of overcapacity in production, the price of logs, mobilization of wood, competition for fiber, a deficit in planting and an imbalance of supply and demand.

**Program Incredibly Strong**

President John Dye said: “The TIMCON agm is always a highlight on our industry’s calendar, providing members with the latest updates on the issues affecting our sector, along with the opportunity to network and discuss the business. This year’s program was incredibly strong, with presentations on essential subjects including Brexit, and information and debate on the latest developments. It was a great example of our association’s service to its membership.”

The TIMCON agm took place in Dublin on September 4th and 5th.

For more information, visit: www.timcon.org
Upcoming Events


CHEP Invests More Than £2 Million in State of the Art Automation at South Ockendon Service Center in the UK

CHEP UK & Ireland, the supply chain solutions company, has opened a new state-of-the-art pallet repair and service center facility in South Ockendon, near Thurrock, in Essex, United Kingdom. The new facility stands on the existing CHEP site and delivers increased availability for the growing pallet demand from customers in the South-East.

CHEP has invested more than £2 million in equipping the facility with some of the most advanced automatic fault-detection and repair equipment available. In response to the rapidly evolving needs of its extensive customer base, the new automation equipment will deliver significant efficiency and productivity improvements. This investment in automation will enable a higher level of consistency in pallet quality with the added benefit of improved levels of platform consistency and appearance for all customers.

**Increased automation will deliver greater levels of productivity and platform consistency**

“The key areas where the automation will deliver these productivity and efficiency improvements are inspection, repair and paint stenciling,” said CHEP UK & Ireland, Vice-President and Country General Manager, Helen Lane. “Customers will benefit from improved levels of platform consistency delivered by this increased automation and reduced manual intervention required in the conventional inspect and repair process. Additionally, the South Ockendon site is in the ideal location to effectively manage the large number of satellite pallet processing operations installed for customers on their sites in the South of England.”

The newly-installed automated equipment includes:

1. The latest laser system that checks individual pallets for damage, and works in conjunction with an automatic cutter to identify and remove any broken elements.
2. A robotic arm lifts the pallet and based on information provided by the Automatic Digital Inspection system (ADI), cuts and removes the element to be replaced then returns the pallet to the repair bench where the operator complete the operation.
3. The latest roller nailer technology guarantees no nails protrude more than 3mm above the top board of any pallets.
4. The moisture content of pallets can also be monitored thanks to technology which probes the top deck of pallets. If the moisture content exceeds a certain level, the pallet will be removed from production.

50% productivity and throughput capacity gain expected

As a result of this automation, it is expected that the new facility will be 50% more productive than previously, with the ability to process approximately 6.2 million pallets per year, compared with 4.1 million pallets at the original facility. Both B1210A standard and B1208A Euro pallets will be handled, with the flexibility to switch products in response to changes in customer demand. Staffing at the new facility will remain the same as previously with approximately 85 full-time CHEP employees.

Tony Bavidge, Returnable Asset Manager, Arla Foods, said: “We know CHEP has the size and scale to cope with our fluctuations in demand. As our business continues to grow it’s great to see that CHEP is also planning for the future by ensuring greater volume demand is never an issue for their customers. That’s what you call forward thinking.”
Network optimization study suggested upgrade to South Ockendon site

The decision to invest in South Ockendon, and upgrade the existing site has been based on the company’s most recent Plant Network Optimisation (PNO) study which analyses all existing customer flows, returns and issues, cross-referenced against the existing service center network to determine the most efficient locations. This latest study revealed that the existing site at South Ockendon required modernization in order to deliver greater volume for local customers, improve pallet relocations to the near continent, offer more direct deliveries, as well as improve product quality, consistency and customer service.

As part of CHEP’s ongoing commitment to reduce its impact on the environment, the new Service Centre also incorporates advanced sustainable solutions such as rainwater harvesting for the pallet washing area, the installation of LED lighting and improvements in waste segregation. The uplift in volume and productivity at the new plant will generate further network efficiencies, with a potential to eliminate over 800,000 truck km/year and the associated CO2 emissions in the coming years.

Next month, watch for our full report of the recent FEFPEB congress held in beautiful Maastricht, Netherlands!
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